

Drulyne Vang

From: Fitch, Warren [Warren.FITCH@sl.universalservice.org]
Sent: Wednesday, February 29, 2012 10:04 AM
To: mharken@csmcntral.com
Subject: RE: West Contra Costa 792679

Hello Michelle,

Again I want to apologize for the delay this transition into this job from my old position has kept me very busy. Lets plan on a call tomorrow what time will you be available?

From: mharken@csmcntral.com [mailto:mharken@csmcntral.com]
Sent: Tuesday, February 28, 2012 1:22 AM
To: Fitch, Warren
Subject: RE: West Contra Costa 792679

Hi Warren,

Just checking in with you to see if you have looked into this situation any further. Please let me know as I don't want it to go into the black hole! Thank you!

Thank you,

Michelle Harken
Director, E-Rate Services
CSM Consulting, Inc.
209.834.0556

From: Fitch, Warren [mailto:Warren.FITCH@sl.universalservice.org]
Sent: Friday, February 17, 2012 4:06 AM
To: 'mharken@csmcntral.com'
Subject: RE: West Contra Costa 792679

Michelle,

I am sorry I meant to get back to you sooner I am in the middle of transitioning between 2 positions. I am looking into this matter so that I can get up to speed so we can discuss this issue. If not today definitely first thing next week I will contact you so we can go over this. If you have any questions let me know. Thanks.

Warren Fitch
Manager, Program Integrity Assurance
30 Lanidex Plaza West | Parsippany, NJ 07054
T: 973.581.5073 | F: 973.599-6516
wfitch@sl.universalservice.org

From: mharken@csmcntral.com [mailto:mharken@csmcntral.com]
Sent: Friday, February 17, 2012 12:15 AM
To: Fitch, Warren
Cc: Yates, Carla; Greateorex, Robin; 'Kimberly Friends'
Subject: FW: West Contra Costa 792679
Importance: High

Hi Warren,

Just following up on the email I sent to you on Wednesday morning about setting up a phone call regarding application 792679 (see below). If we could set up a call for sometime Friday or next week that would be great.

Your attention to this matter will be greatly appreciated.

E-rate demand outpaces available funding nearly 2:1. [You can make a difference](#) (click here)

Thank you,
Michelle Harken, CEMP*
Director, E-Rate Services
CSM Consulting, Inc.



324 E. 11th Street, Suite E-3
Tracy, CA 95376
209.834.0556 Phone
209.834.0087 FAX
209.914.7769 Mobile
mharken@csmcentral.com

**Certified E-Rate Management Professional, E-Rate Management Professionals Association, Inc. www.e-mpa.org*

From: mharken@csmcentral.com [<mailto:mharken@csmcentral.com>]
Sent: Wednesday, February 15, 2012 9:47 AM
To: 'wfitch@sl.universalservice.org'
Cc: 'Kim Friends'; 'Yates, Carla'
Subject: West Contra Costa 792679

Hi Warren,

I've been working with Carla Yates on application 792679 for West Contra Costa USD and we have run into an eligibility issue we'd like to discuss with you. When I spoke with Carla this morning she said she'd give you the background of the concern. Let me know if you need any other documentation to bring you up to speed.

Please let me know when you're available for a phone call.

E-rate demand outpaces available funding nearly 2:1. [You can make a difference](#) (click here)

Thank you,
Michelle Harken, CEMP*
Director, E-Rate Services
CSM Consulting, Inc.



324 E. 11th Street, Suite E-3
Tracy, CA 95376
209.834.0556 Phone
209.834.0087 FAX
209.914.7769 Mobile
mharken@csmcentral.com

**Certified E-Rate Management Professional, E-Rate Management Professionals Association, Inc. www.e-mpa.org*

Confidentiality Notice: *The information in this e-mail and any attachments thereto is intended for the named recipient(s) only. This e-mail, including any attachments, may contain information that is privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or other use. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action or inaction in reliance on the contents of this e-mail and any of its attachments is **STRICTLY PROHIBITED**. If you have received this e-mail in error, please immediately notify the sender via return e-mail; delete this e-mail and all attachments from your e-mail system and your computer system and network; and destroy any paper copies you may have in your possession. Thank you for your cooperation.*

Drulyne Vang

From: mharken@csmcentral.com
Sent: Friday, March 02, 2012 8:02 AM
To: 'Fitch, Warren'
Subject: RE: West Contra Costa 792679

Hi Warren,

Let's set up a time for Monday. Let me know what time works for you.

Thank you,

Michelle Harken
Director, E-Rate Services
CSM Consulting, Inc.
209.834.0556

From: Fitch, Warren [<mailto:Warren.FITCH@sl.universalservice.org>]
Sent: Wednesday, February 29, 2012 3:43 PM
To: mharken@csmcentral.com
Subject: RE: West Contra Costa 792679

Friday i am off but whenever you are free we could even set something up for Monday if that's ok let me know

Connected by DROID on Verizon Wireless

-----Original message-----

From: "mharken@csmcentral.com" <mharken@csmcentral.com>
To: "Fitch, Warren" <Warren.FITCH@sl.universalservice.org>
Sent: Wed, Feb 29, 2012 23:21:45 GMT+00:00
Subject: RE: West Contra Costa 792679

Hi Warren,

I understand you are very busy and appreciate you taking the time to discuss with us. Would it be possible to set up our call on Friday instead? If Friday is out for you then that's fine, we will make a time on Thursday work. Just let me know.

Thank you,

Michelle Harken
Director, E-Rate Services
CSM Consulting, Inc.
209.834.0556

From: Fitch, Warren [<mailto:Warren.FITCH@sl.universalservice.org>]
Sent: Wednesday, February 29, 2012 10:04 AM
To: 'mharken@csmcentral.com'
Subject: RE: West Contra Costa 792679

Hello Michelle,

Again I want to apologize for the delay this transition into this job from my old position has kept me very busy. Lets plan on a call tomorrow what time will you be available?

From: mharken@csmcntral.com [<mailto:mharken@csmcntral.com>]
Sent: Tuesday, February 28, 2012 1:22 AM
To: Fitch, Warren
Subject: RE: West Contra Costa 792679

Hi Warren,

Just checking in with you to see if you have looked into this situation any further. Please let me know as I don't want it to go into the black hole! Thank you!

Thank you,

Michelle Harken
Director, E-Rate Services
CSM Consulting, Inc.
209.834.0556

From: Fitch, Warren [<mailto:Warren.FITCH@sl.universalservice.org>]
Sent: Friday, February 17, 2012 4:06 AM
To: 'mharken@csmcntral.com'
Subject: RE: West Contra Costa 792679

Michelle,

I am sorry I meant to get back to you sooner I am in the middle of transitioning between 2 positions. I am looking into this matter so that I can get up to speed so we can discuss this issue. If not today definitely first thing next week I will contact you so we can go over this. If you have any questions let me know. Thanks.

Warren Fitch
Manager, Program Integrity Assurance
30 Lanidex Plaza West | Parsippany, NJ 07054
T: 973.581.5073 | F: 973.599-6516
wfitch@sl.universalservice.org

Confidentiality Notice: The information in this e-mail and any attachments thereto is intended for the named recipient(s) only. This e-mail, including any attachments, may contain information that is privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or other use. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action or inaction in reliance on the contents of this e-mail and any of its attachments is **STRICTLY PROHIBITED**. If you have received this e-mail in error, please immediately notify the sender via return e-mail; delete this e-mail and all attachments from your e-mail system and your computer system and network; and destroy any paper copies you may have in your possession. Thank you for your cooperation.

Drulyne Vang

From: mharken@csmcentral.com
Sent: Wednesday, March 21, 2012 9:19 AM
To: 'Fitch, Warren'
Subject: RE: West Contra Costa

Thanks Warren. We appreciate your efforts!

Thank you,

Michelle Harken
Director, E-Rate Services
CSM Consulting, Inc.
209.834.0556

From: Fitch, Warren [<mailto:Warren.FITCH@sl.universalservice.org>]
Sent: Wednesday, March 21, 2012 9:17 AM
To: 'mharken@csmcentral.com'
Subject: RE: West Contra Costa

Hello Michelle,

I haven't been able to get a hold of him I have tried a few times to see if we can set something up. I will attempt again today I will let you know if I do.

Warren Fitch
Manager, Program Integrity Assurance
30 Lanidex Plaza West | Parsippany, NJ 07054
T: 973.581.5073 | F: 973.599-6516
wfitch@sl.universalservice.org

From: mharken@csmcentral.com [<mailto:mharken@csmcentral.com>]
Sent: Wednesday, March 21, 2012 11:50 AM
To: Fitch, Warren
Subject: West Contra Costa

Hi Warren,

Just checking in to see if you've had any luck setting up a call with Eric Flock so we can discuss the situation with West Contra Costa's on premise equipment.

E-rate demand outpaces available funding nearly 2:1. [You can make a difference](#) (click here)

Thank you,
Michelle Harken, CEMP*
Director, E-Rate Services
CSM Consulting, Inc.



324 E. 11th Street, Suite E-3
Tracy, CA 95376
209.834.0556 Phone
209.834.0087 FAX
209.914.7769 Mobile
mharken@csmcentral.com

**Certified E-Rate Management Professional, E-Rate Management Professionals Association, Inc. www.e-mpa.org*

Confidentiality Notice: *The information in this e-mail and any attachments thereto is intended for the named recipient(s) only. This e-mail, including any attachments, may contain information that is privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or other use. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action or inaction in reliance on the contents of this e-mail and any of its attachments is **STRICTLY PROHIBITED**. If you have received this e-mail in error, please immediately notify the sender via return e-mail; delete this e-mail and all attachments from your e-mail system and your computer system and network; and destroy any paper copies you may have in your possession. Thank you for your cooperation.*